



**TOOL TRACKING MOBILE  
APP QUICK START GUIDE**

# TOOL TRACKING MOBILE APP QUICK START GUIDE

## SOFTWARE DOWNLOAD

Download the app from the Google Play store on Android, or the Apple store on Apple devices. The app can be found by searching for “GigaTrak” and will be called “GigaTrak TTS Mobile”.

## EASY QR CODE SETUP

Using the PC application, we can generate a QR code that you can scan using your device’s camera to quickly connect to your database.

First, log into the PC Program as the Admin, then go to File -> Device Administration. Click on the QR Generator button.

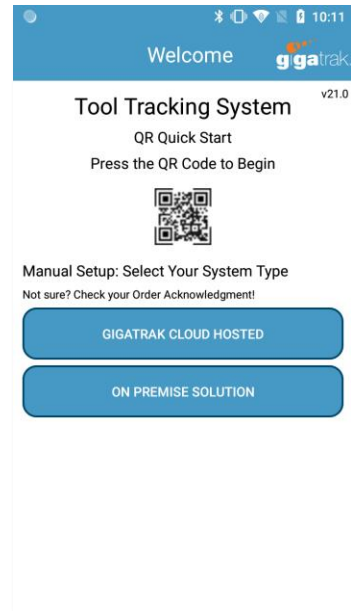
### FIELDS

- **Scanner Type** – If using a device with a built-in Laser scanner, choose Laser Scanner. If using a device without a built-in scanner, choose Camera Scanner to use the device’s camera to capture barcodes.
- **Device Name** – if a device name is not specified, the default device name for your device will be used.
- **Include Activation Pin** – If this option is Checked, you will not have to manually activate the device from the Device Administration page.
- **Download / View Tool Photos** – If you want to view or add tool photos from your device, make sure this option is checked.
- **Auto Search Device Name** – If device name is taken, this option will automatically re-name the device instead of rejecting due to an identical Device Name.
- **Partial Setup** – Choose an option here to pause during setup and choose options on the Device instead of specifying them here. On-Premise Specific Fields.
- **Connection Type** – Choose between a Live connection to the database, Wireless Batch, Wireless Limited Batch, Manual Batch (which requires a physical connection to the PC in order to Sync) or Kiosk mode.
- **Service Location** – Fill in your Service location hosted through IIS. To test this connection, go to <http://YourServer/tts/Test.aspx> from the PC or Device to make sure a valid service is reachable. If a valid service is reachable, fill in the Service Location as follows: <http://YourServer/tts/Mobile.asmx>

The screenshot shows the 'Device QR Generator' application window. It features several sections: 'System Type' with radio buttons for 'Cloud Hosted' (selected) and 'Self Hosted - On Premise'; 'Connection Type' with radio buttons for 'Live' (selected), 'Wireless - Batch', 'Wireless - Limited Batch', and 'Kiosk'; 'Scanner Type' with radio buttons for 'No Scanner', 'Laser Scanner (If Applicable)', and 'Camera Scanner' (selected). The 'Connection Information' section includes text boxes for 'Customer ID' (containing 'PTS2') and 'Device Name'. Below this are three checked checkboxes: 'Include Activation Pin' (with 'EJXBNM' next to it), 'Download / View Photos', and 'Auto Search Device Name'. A 'Partial Setup' section contains radio buttons for 'Do not Pause during Setup' (selected), 'Pause on Settings Screen', and 'Pause on Service/Device Screen'. At the bottom are 'Cancel' and 'Generate Barcode' buttons.

Once all settings have been chosen, click on Generate Barcode. This will print out a QR Code.

On your device, open the GigaTrak TTS Mobile application. Click on the QR code, and it will open your Device's camera. Scan the QR code to instantly apply all settings and connect your handheld to the Device Service. Click on Complete Setup, then you can log in with any credentials found under the File > Employee Administration page on the PC application.



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## MANUAL SETUP

Open the GigaTrak TTS Mobile application on your device, then click on the On Premise Solution button to begin. Choose your connection type by clicking the blue button next to your desired setting. Note – Manual Batch mode requires a physical connection to the PC in order to Sync.

On the following page, choose whether or not to Enable In-App barcode Scanner – if you want to use your Device's camera to capture barcodes, be sure this option is on. Next, choose whether or not you would like to Download/View Tool Photos on the device. If you want to use your Device's Camera to take pictures of Tools, be sure this option is on. Click on Continue.

Note – you are not able to download/view tool photos in Manual Batch mode.

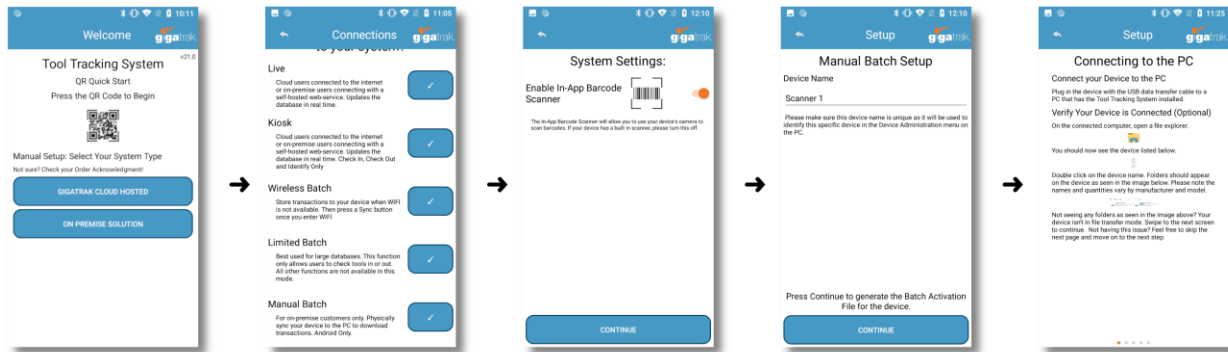
## MANUAL BATCH MODE

Enter your Device Name, then click on Continue to generate the Batch Activation file on your device. Follow the instructions on the screen to connect your Device to the PC and Register the Device. This will require the device to be in File Transfer Mode so the PC is able to access the Device's files.

Once the Device Administration screen has your device has been created and Activated via the Batch Activation File, go to the Download tab on the PC. Click on the Sync Data Automatically button – this will transfer the PC data to the Device. If prompted, choose to Copy and Replace all Files.

Once Mobile Device Sync is complete, click on the Sync Device from File button on the handheld Device. This will Sync the mobile application with the PC database. Click on Complete setup to log into the application.

Whenever you are done performing transactions on the Mobile Device, you will have to physically link your handheld to the PC, set your device to File Transfer mode, and perform a



Sync from the Download tab of the PC software.

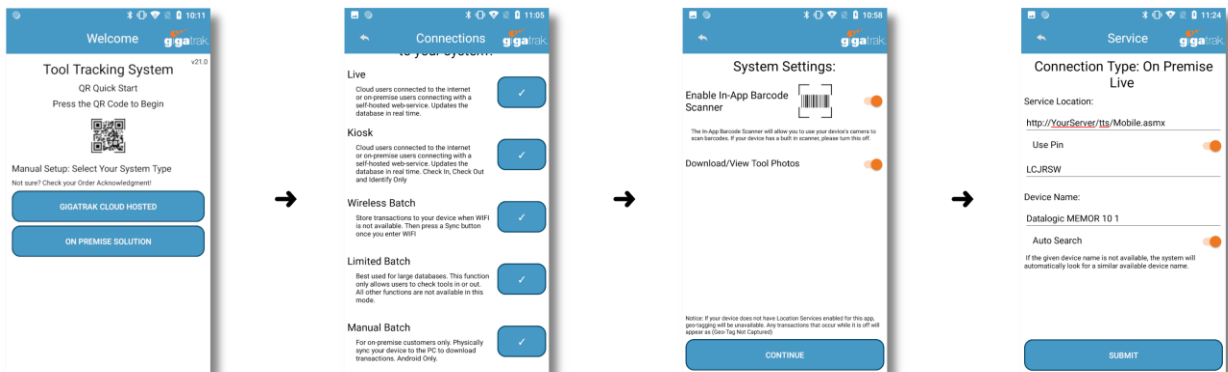
### ANY MODE EXCEPT MANUAL BATCH MODE

If Manual Batch was not chosen, the top of the page will ask for the Service Location. This is the URL of the Hosted Device Service. To test the Device Service from your handheld, open any web browser and go to <http://YourServer/tts/Test.aspx>. If this displays a valid web service, enter <http://YourServer/tts/Mobile.aspx> into the Service Location field.

Your device pin can be found in the PC Application by logging in as the Admin and navigating to the File -> Device Administration page. If you do not include this device pin, you will have to manually activate your device from the Device Administration page before you can log into the application.

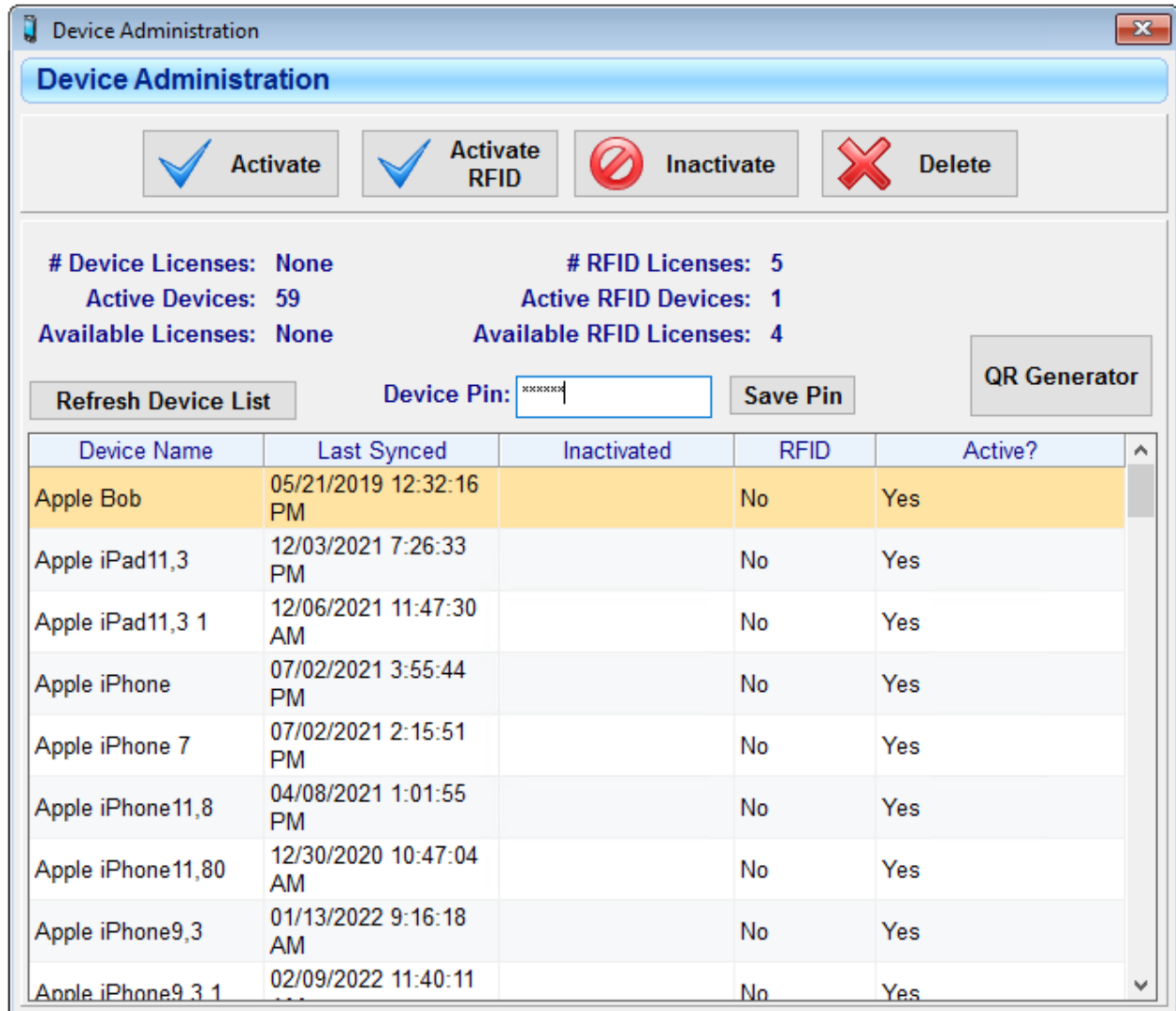
Give your device a name, or a default name will be used. If Auto-Search is on and the Device Name is already taken, the next available device name will be taken.

Click the Submit button to complete setup.



## DEVICE MANAGEMENT

To manage your devices, Log into the PC application as the Admin and go to the File -> Device Administration page. Your number of active and available licenses will be shown. From this page you can inactivate old devices, and activate new devices. Note there is a 24 hour delay when performing certain actions to prevent a single license being used on multiple devices.



The screenshot shows the 'Device Administration' window with the following elements:

- Buttons:** Activate (checkmark), Activate RFID (checkmark), Inactivate (prohibited sign), Delete (X).
- License Summary:**
  - # Device Licenses: None
  - # RFID Licenses: 5
  - Active Devices: 59
  - Active RFID Devices: 1
  - Available Licenses: None
  - Available RFID Licenses: 4
- Fields:** Refresh Device List, Device Pin: [xxxxxxx], Save Pin, QR Generator.
- Table:**

Device Name	Last Synced	Inactivated	RFID	Active?
Apple Bob	05/21/2019 12:32:16 PM		No	Yes
Apple iPad11,3	12/03/2021 7:26:33 PM		No	Yes
Apple iPad11,3 1	12/06/2021 11:47:30 AM		No	Yes
Apple iPhone	07/02/2021 3:55:44 PM		No	Yes
Apple iPhone 7	07/02/2021 2:15:51 PM		No	Yes
Apple iPhone11,8	04/08/2021 1:01:55 PM		No	Yes
Apple iPhone11,80	12/30/2020 10:47:04 AM		No	Yes
Apple iPhone9,3	01/13/2022 9:16:18 AM		No	Yes
Apple iPhone9 3 1	02/09/2022 11:40:11		No	Yes

## SUPPORT

This quick-start guide is meant only for quick system setup and usage. Please refer to the User Manual for a more detailed explanation of the system. If you have specific questions, please contact [support@gigatrak.com](mailto:support@gigatrak.com)