

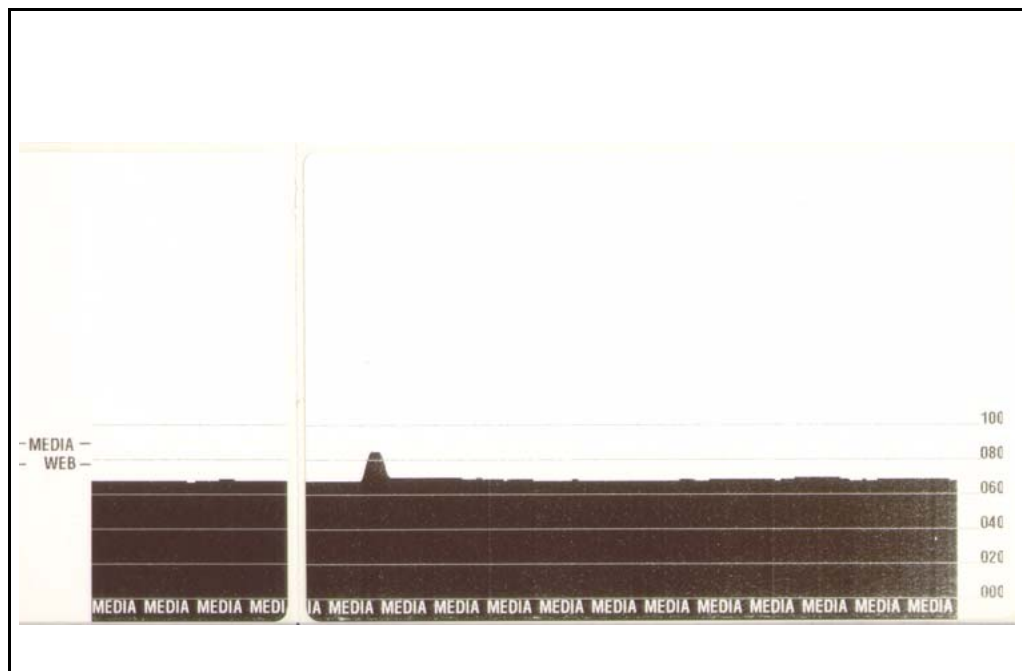
Manual Calibration

Manual calibration is recommended whenever you are using pre-printed media or if the printer will not correctly auto calibrate.

1. Make sure media is loaded.
2. Turn on the printer power.
3. Press and hold the Feed button until the green status light flashes once, then twice and then continuing until the flash groups reach the group of seven flashes. Release the Feed button.
4. The printer will set the media sensor for the label backing being used. After it is done making this adjustment, the roll will automatically feed until a label is positioned at the printhead. A profile of the media sensor settings (similar to the example below) will print. Upon completion, the printer will save the new settings in memory and the printer is ready for normal operation.
5. Press the Feed button. One entire blank label will feed. If this does not happen, try defaulting (refer to the four-flash sequence in “Feed Button Modes” later in this chapter) and recalibrating the printer.



Note • Performing a manual calibration disables the auto calibration function. To return to auto calibration, default the printer (refer to the four-flash sequence in [Feed Button Modes](#) on page 84 in this section).



Troubleshooting Tests

Printing a Configuration Label

To print out a listing of the printer's current configuration, refer to the one-flash sequence in [Feed Button Modes on page 84](#) in this section

PRINTER CONFIGURATION	
ZEBRA TECHNOLOGIES ZTC TLP2824 PLUS	
10.0.....	DARKNESS
4 IPS.....	PRINT SPEED
+000.....	TEAR OFF
TEAR OFF.....	PRINT MODE
GAP/NOTCH.....	MEDIA TYPE
WEB.....	SENSOR TYPE
AUTO.....	SENSOR SELECT
DIRECT-THERMAL.....	PRINT METHOD
448.....	PRINT WIDTH
0836.....	LABEL LENGTH

39.0IN 989MM.....	MAXIMUM LENGTH
CONNECTED.....	USB COMM.
9600.....	BAUD
8 BITS.....	DATA BITS
NONE.....	PARITY
DTR & XON/XOFF.....	HOST HANDSHAKE
NONE.....	PROTOCOL
NOT CONNECTED.....	SER COMM.
AUTO.....	SER COMM. MODE
LINER/TAG FULL.....	CUTTER TYPE
<~> 7EH.....	CONTROL CHAR
<^> 5EH.....	COMMAND CHAR
<.> 2CH.....	DELIM. CHAR
ZPL II.....	ZPL MODE
NO MOTION.....	MEDIA POWER UP
FEED.....	HEAD CLOSE
DEFAULT.....	BACKFEED
+000.....	LABEL TOP
+0000.....	LEFT POSITION
NO.....	HEXDUMP
00/17/00.....	RTC DATE
01:43.....	RTC TIME
032.....	WEB S.
096.....	MEDIA S.
033.....	WEB GAIN
050.....	MARK S.
000.....	MARK GAIN
095.....	MARK MED S.
000.....	MARK MEDIA GAIN
095.....	CONT MEDIA S.
007.....	CONT MEDIA GAIN
075.....	RIBBON OUT
040.....	RIBBON GAIN
066.....	TAKE LABEL
CHF.....	MODES ENABLED
.....	MODES DISABLED
448 8/MM FULL.....	RESOLUTION
U61.17.02P01 <-.....	FIRMWARE
1.3.....	XML SCHEMA
U16.00.0.....	HARDWARE ID
CUSTOMIZED.....	CONFIGURATION
2104K.....R:	RAM
1536K.....E:	ONBOARD FLASH
NONE.....	FORMAT CONVERT
DISABLED.....	ZBI
2.1.....	ZBI VERSION
1.169 IN.....	LAST CLEANED
1.169 IN.....	HEAD USAGE
1.169 IN.....	TOTAL USAGE
1.169 IN.....	RESET CNTR1
1.169 IN.....	RESET CNTR2
123456789-C.....	SERIAL NUMBER
MAINT. OFF.....	EARLY WARNING
2009-03-02 14:47:20	TIME STAMP
FIRMWARE IN THIS PRINTER IS COPYRIGHTED	

Recalibration

Recalibrate the printer if it starts to display unusual symptoms, such as skipping labels. Refer to the two-flash sequence in [Feed Button Modes on page 84](#) in this section.

Feed Button Modes

Power Off Mode (Communications Diagnostics Mode)	
With the printer power off, press and hold the Feed button while you turn on the power.	
Flash Sequence	Action
Rapid Red Flashing	<p>Firmware Download Mode - The printer starts rapidly flashing red to denote entry into the Firmware Download mode. Releasing the Feed button here will start initializing the printer for download. The printer is ready to start downloading firmware when the status light begins to slowly flash between red and green.</p> <p>See Sending Files to the Printer on page 44 for more information on using the Firmware (and File) Download utility available for use with this printer. Firmware updates for your printer, if available, are posted on the Zebra on our web site at: www.zebra.com</p>
Amber	<p>Normal Operations Mode - The printer continues into a normal printer initialization. Releasing the Feed button here will allow the printer to start normally without firmware download or operating in communications diagnostics mode.</p>
Green	<p>Communications Diagnostic (Dump) Mode - Release the Feed button immediately after the printer status light turns green. The printer will print 'Now in DUMP' at the top of the label and then advance to the next label. After printing the first label, the printer will automatically enter into diagnostic mode in which the printer prints out a literal representation of all data subsequently received.</p> <p><i>To exit the diagnostic mode and resume printing, turn off and then turn on the printer. An alternate method for exiting the diagnostic mode is to press the Feed button as many times as it takes to clear the printer's command buffer and print 'Out of DUMP' on the label.</i></p>

Power On Modes

With the printer power on and top cover closed, press and hold the Feed button for several seconds. The green status LED will flash a number of times in sequence. The explanation at the right (Action) shows what happens when you release the key after the start specific number of flashes and before the next flash sequence starts.

Flash Sequence	Action
*	Configuration Status - Prints a detailed printer configuration status label. The label can be used to verify printing, assist printer to computer communication configuration, maintenance, troubleshooting, and help us with customer care communications.
* **	Standard Media Calibration - The printer detects and sets media type and media length, and it adjusts the media sensors for optimal performance with the installed media. The printer will feed one to four labels. <i>Note: Users familiar with the Zebra EPL desktop printer use this Feed mode to replace power-up AutoSensing calibration.</i>
* ** ***	Serial Port Configuration - Applies only to printers with serial interface ports. To reset the communication parameters. Press and release the Feed button while the LED rapidly flashes amber and green. For autobaud synchronization: Send the ^XA^XZ command sequence to the printer while the LED rapidly flashes amber and green. When the printer and host are synchronized, the LED changes to solid green. NOTE: No labels will print during autobaud synchronization.
* ** *** ****	Factory Defaults - Resets the printer to the default factory settings and modes. See the configuration label for a list of the primary settings affected by this Feed Mode option. Other settings are exclusively set, viewed and controlled by programming are also reset. The printer then performs a standard media calibration. Once the printer has entered the Factory Default mode, the status light will turn amber for three (3) seconds. During that time you may do two things: Do nothing and the printer will reset the factory defaults automatically as described above OR press and hold the feed button to enter a factory default reset modes for printers with a network printer option. Releasing the button after the first flash resets the network factory options only. Releasing the button after the second flash sequence (two flashes) will reset the printer defaults only. Releasing the button after the third flash sequence (three flashes) will reset both the printer and network settings.
* ** *** **** *****	Print Width Adjustment - Prints a succession boxes starting at the minimum print width and ending in the printer's maximum print width in 4mm increments. Press the Feed button once when the printer has reached the desired maximum print width. Note that the printer driver and applications can override this setting.
* ** *** **** ***** *****	Print Darkness (Density) Adjustment - Prints a succession of bar code simulation patterns starting at the minimum darkness (print density/heat) and ending in the printer's maximum darkness in increments of four (4) using the ZPL darkness setting range values. Press the Feed button once the pattern is clear and legible. Do not continue to increase the darkness setting. Bar code line widths may become distorted reducing readability. Note that the printer driver and applications can override this setting.
* ** *** **** ***** ***** *****	Manual Media Calibration - The printer runs extensive tests to detect and set media type and media length, and then it adjusts the media sensors for optimal performance with the installed media. Manual calibration is recommended whenever you are using pre-printed media, print on the liner or if the printer will not correctly auto calibrate. A graphical profile of the media sensing will print. See Manual Calibration on page 80 for more details and considerations.

If the Feed button remains pressed after a 8-flash sequence, the printer exits the configuration mode when the Feed button is released.

Using the Printer's Reset Button

The printer's reset button can restore the printer or network (the internal print server) to factory default configuration.

By pressing and holding the reset button for one (1) or more seconds, the printer will enter a reset sequence and the status light will begin blinking every second until released. Releasing the button at the appropriate time tells the printer which reset function to perform. The table below describes the reset modes and sequence timing.

Table 2 •

Seconds	Description
0-1	No Action
1-5	Printer — The printer shall perform a factory default reset. Upon completion of the factory default reset the printer shall automatically print a configuration label and a network label (if present).
6-10	Network Option (Internal Print server) — the printer shall drop connection to the network and a network factory default reset shall occur. Upon completion of the network default reset the printer shall automatically print a configuration label and a network label. If no Ethernet is installed in the printer the printer shall perform no action if the button is pressed 5 or more seconds.
10 or more	Exits the reset factory defaults function without resetting the printer or changing the printer settings to the factory defaults.

In order to reset the printer and network using the reset button, you must perform two separate reset actions: a printer reset (press and hold the button 1-5 seconds) and a network reset (press and hold the button 6-10 seconds). See the [Feed Button Modes on page 84](#) to reset both printer and it's print server at the same time using the 4-flash Feed Button mode.

