



## Order Acknowledgement

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*Once you place your order for GigaTrak Software, you will receive the following Acknowledgement form that includes the download link and software licensing for the product. If any items are in error, or there is any issue with your link/license key, please contact GigaTrak Support @ 262.657.5500, or email [support@gigatrak.com](mailto:support@gigatrak.com)*  
Thank you ..... The GigaTrak Team!

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Thank you for purchasing GigaTrak Software! At the end of this email, you will find the download link, unlock password, and your user registration license.

Our off-the-shelf solutions are used by many companies, businesses, and individuals that need to manage and monitor the use and location of their assets and inventory. They also allow for customization to adapt to specific business requirements.

**Before downloading and installing your new product, please review the instruction list below:**

- Create a "GigaTrak" folder on your PC or Server and download the product by clicking on the web link provided. This will download a zip file, so you will need to extract the contents. To do this, double-click on the downloaded zip file and extract the contents to the GigaTrak folder. You will be prompted to enter the unlock password.
- Reference the Install manual for specific installation instructions. This manual is located in the "Doc\GigaTrak TTS" folder.
- To use an Access database, no prerequisite steps are required, as the Access database setup is embedded in the installation.
- To use an SQL Server database, you will need to have an SQL server pre-installed on either the standalone PC or the Network Server. Follow the instructions in the appendices to optionally install SQL Server and to create the database.
- If any hardware (printer, tethered scanner, mobile handheld unit) was purchased with the system, these will require separate setup and configuration.
- Print this email and file it in a safe place.

### **Assistance/Support:**

- Online video support, along with user manuals, is available for our users at [www.gigatrak.com](http://www.gigatrak.com) by selecting the Client Center button.    UserName: [gigatools](#)    Password: [gigatools](#)
- GigaTrak offers free technical support for 90 days from the date of purchase, or longer if you purchased an extended support agreement.
- If you require technical assistance, or encounter any issues with the installation, please contact GigaTrak Technical Support at [262.657.5500](tel:262.657.5500), or email [support@gigatrak.com](mailto:support@gigatrak.com) .
- You must schedule your complimentary online, guided training within 90 days of purchasing the product. To do so, contact GigaTrak at [877.204.9237](tel:877.204.9237), or email [training@gigatrak.com](mailto:training@gigatrak.com) .

### **Additional Notes:**

- Global Logon for Update Downloads and Special Setup Options Configurations:    User Name: [ADMIN](#)    Password: [ADMINUSER](#)
- Handheld application password (if applicable): [gigatools](#)
- Images linked in the application can be in the following formats: \*.bmp, \*.gif, & \*.jpg. Other documents, purchase info, user or service guides can also be attached.

### **Download Link Information:**

GigaTrak *Product*

Licenses: [number of licenses users](#)

Version: [Version Info](#)

Customer ID: [Your Customer ID](#)

License Key: [XXXX-XXXX-XXXX-XXXX](#)

[http://files.gigatrak.com/XXX\\_flsi.zip](http://files.gigatrak.com/XXX_flsi.zip)

Password: [XXXXXX](#)

Again, thank you for your purchase! We'd like to hear from you as to how the product performs and if there are any recommendations or suggestions for improvements that can be made to make our product even better.